

Emergency 911

Have an emergency? Dial 911 for Police, Fire, Ambulance.

When you make a 911 call do it from a safe location if possible. Speak clearly and slowly to the dispatcher. Stay on the line until the 911 dispatcher tells you to hang up. The dispatcher may have questions that you will need to answer. Listen to any instructions the dispatcher gives you. If you are calling from a cell phone try to give your location and a call back number.

Warrenville Fire uses DU-COMM, a public service agency, to dispatch us. Your 911 call is routed to their Glendale Heights facility and a professional dispatcher answers your call. Anyone can call 911 for service 24 hours a day, 7 days a week. 911 is also for non-emergencies such as minor traffic accidents, parking violations, stray dogs, bicycle theft, noise complaints, etc.

For more information on our 911 service visit <http://www.ducomm.org/pr/>

DuPage County uses Smart 911 which can link multiple mobile numbers to a residence, add pertinent information like sick relatives, allergies, pictures of children or elders staying in your home. We recommend it, it saves time and gives our first responders vital information in an emergency. Visit <https://www.smart911.com/>